

# Important matters for the use of Cashless payment

To be shared by Citizen Affairs Division and Tax Division

## **1. Please check the Chiryu City website or the desk-top POP at the counter for payment services that are compatible with Cashless payment in Chiryu City.**

The payment cannot be made with services other than those supported.

## **2. Cancellation is not possible after the payment has been made.**

Cancellation after the completed payment (refunds, partial refunds, etc.) is not possible. Please check the type, number, and payment amount of certificates to be issued before making a payment. You will receive a statement of use (receipt) after payment.

## **3. Cashless payment may not be available due to network problems.**

Please kindly note that if the network is unavailable, payment will be made in cash only.

✂It may take some time to restore the system.

## **4. Payment cannot be combined with cash.**

It is not possible to pay "cash + Cashless payment" together for the payment. Be sure to use either cash or cashless payment.

(Example : for a payment of 200 yen, 100 yen in cash + 100 yen by Cashless payment is not acceptable).

